Privacy Notice on Personal Data Processed Through the Contact Form

This privacy notice has been prepared by Haseki Turizm Sağlık İnş. San. ve Dış Tic. Ltd. Şti. ("Hürrem Sultan Hamamı"), acting as the data controller, pursuant to the Personal Data Protection Law No. 6698 ("KVKK") and the General Data Protection Regulation ("GDPR"), within the framework of the Communiqué on the Procedures and Principles to be Followed in Fulfillment of the Obligation to Inform, in order to inform you about the purposes of processing your personal data, the legal grounds, the method of collection, the persons or entities to whom it may be transferred, and your rights under the KVKK. Personal data consisting of your name, surname, telephone number, e-mail address and message that you share through the contact form on our website are processed for the purposes of carrying out the necessary work by our business units to enable the relevant persons to benefit from the products and services offered by our company, conducting the related business processes, and contacting you regarding the matter for which you have submitted an application. In addition, we do not have absolute control over the information you share through this form. We recommend that you do not share with our Company any personal data or special categories of personal data that you do not want us to know.

Your Processed Data	**Our Purpose of Processing**	**Our Legal Ground**	**Recipients**
Your name and surname	To identify you and to communicate with you	KVKK Art. 5/2-c, f / GDPR Art. 6/1-b, f On the grounds of establishment or performance of a contract and our legitimate interest	Authorized institutions and organizations in legal disputes
Telephone number and e-mail address	To communicate with you	KVKK Art. 5/2-c, f / GDPR Art. 6/1-b, f On the grounds of establishment or performance of a contract and our legitimate interest	Authorized institutions and organizations in legal disputes
Your message regarding the subject of your application	To carry out the necessary work by business units and conduct the related business processes	KVKK Art. 5/2-c, f / GDPR Art. 6/1-b, f On the grounds of establishment or performance of a contract and our legitimate interest	Authorized institutions and organizations in legal disputes
Name, surname, telephone number, e-mail address	Sending commercial electronic messages for advertising and promotional purposes	KVKK Art. 5/1 - explicit consent; GDPR Art. 6/1-a On the grounds of your consent	Authorized institutions and organizations in legal disputes; the mailing platform from which we receive services

The personal data in question are processed by automatic means on the basis of the legal grounds set forth in Article 5 of the KVKK, namely that processing of personal data belonging to the parties to a contract is necessary, provided that it is directly related to the establishment or performance of a contract, and that processing is necessary for the legitimate interests of the data controller, provided that it does not harm the fundamental rights and freedoms of the data subject. Such personal data shall be shared only with the relevant judicial authorities in the event of legal disputes.

The personal data in question are retained for the period prescribed under the relevant legislation, if any such period is stipulated; if no period is stipulated, they are retained for as long as our legitimate interest continues, taking the following criteria into account:

- Hürrem Sultan Hamamı practices
- Applicable commercial customs
- Limitation periods prescribed under the relevant legislation

At the end of these periods, the retained personal data are erased, destroyed or anonymized.

Your Rights Regarding Your Personal Data and How You May Exercise These Rights

Pursuant to Article 11 of the Personal Data Protection Law No. 6698 ("KVKK") and Articles 13-22 of the European Union General Data Protection Regulation ("GDPR"), you have the following rights regarding your personal data processed by our Company:

- You have the right to learn whether your personal data are being processed, to request information if they have been processed, and to access such personal data and related information.
- You may request the rectification of your personal data if they have been processed incorrectly or incompletely.
- Where the legal conditions are met, you may request the erasure, destruction or anonymization of your personal data.
- In certain cases, such as during the period in which the accuracy of the data is being verified, you may request the restriction of the processing of your personal data.
- You may object to personal data processing activities carried out on the basis of legitimate interest, on grounds relating to your particular situation.
- Where technically possible, you have the right to receive the personal data you have provided to us in a structured, commonly used and machine-readable format and to transmit those data to another data controller.

You may submit your requests regarding these rights, in accordance with the Communiqué on the Procedures and Principles of Application to the Data Controller, in writing or via registered electronic mail (KEP), secure electronic signature, mobile signature, or through the e-mail address previously notified to our Company and registered in the Company system.

Your applications shall be evaluated and concluded within the periods prescribed under the KVKK and the GDPR, and in any event within no later than 30 (thirty) days. If the application requires an additional cost, a fee may be requested according to the tariff determined by the Personal Data Protection Board.

If you believe that your personal data have been processed in violation of the GDPR, you have the right to lodge a complaint with the competent supervisory authority in the place where you habitually reside in the European Union or, where applicable, with the Personal Data Protection Authority of the Republic of Türkiye.

You may send your requests within the scope of Article 11 of the Law, which regulates the rights of the data subject, in accordance with the Communiqué on the Procedures and Principles of Application to the Data Controller, in writing to Cankurtaran Mahallesi Ayasofya Meydanı Sultanahmet No:2 Fatih / İstanbul, or submit them to the e-mail address kvkk@hurremsultanhamami.com.

An application form that you may use has been published on our website in order to inform you and provide convenience. Click here to view the relevant form.